

Real-Time Prescription Benefit Overview

What it is

Real-Time Prescription Benefit at Pharmacy is a solution that allows the pharmacist and pharmacy technician to see patient-specific benefit information and approved alternatives within the workflow, eliminating the time and cost of re-adjudicating claims at the pharmacy counter. This solution also displays any requirements for prior authorization or step therapy, as well as age and quantity limits. All of this information is available through direct connection to a patient's prescription benefit plan. With Real-Time Prescription Benefit, pharmacists and pharmacy technicians can identify patient-specific, therapeutic alternatives to prescribed medications that may be too costly for the patient, require a prior authorization or have other dispensing limitations.

How it works

Real-Time Prescription Benefit uses a process that offers patients a series of predictable, positive experiences. Everyone saves time and money: prescriber, pharmacy and patient.



1

The patient is at the counter and tells you the copay is too high — they can't afford the medication. Or, your pharmacy system flags a high-priced prescription during the dispensing process.



2

With Real-Time Prescription Benefit, you have access to the information you need to support prescribing decisions that optimize affordability, increasing the likelihood of medication adherence.



3

You are able to access the information you need to optimize affordability for the patient, increasing the likelihood of medication adherence.

Email Micro Merchant Systems at support@micromerchantsystems.com to activate Real-Time Prescription Benefit for your pharmacy.

What it looks like in action

Key advantages

- A single connection to the largest network of PBMs and health plans
- Full workflow integration
- Patient-specific data — never estimated figures
- Improved adherence and patient outcomes
- Boosts patient and staff satisfaction
- Reduces patient time to therapy
- Improves operational efficiency



Your pharmacy has just received a new e-prescription for a blood-glucose-lowering medication for George, a longtime patient.



Real-time insights head off unpleasant surprises before the patient picks up his prescription.

You are able to see that under George's benefit plan, a 30-day supply of this medication will cost him \$250 out of pocket. Plus, a prior authorization hasn't been completed yet.



Alternatives and coverage alerts make it easy to identify options and avoid delays and adherence issues.

With Real-Time Prescription Benefit, you're able to identify up to 5 therapeutic alternatives. As it turns out, there's a therapeutic alternative available to George with a \$30 copay, and no prior authorization requirement or other hurdles standing in the way.



Address concerns and optimize the prescription.

You discuss options with George and coordinate with his prescriber.



Positive customer interactions

George is relieved that his critical medication won't strain his budget—and more impressed than ever at the service your team delivers.

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